3-party conference

1.Once in line with 1st caller, press Conf soft key, 1st caller is put on hold.
2.Then call the 2nd number.
3.After, 2nd call is established, press Conf soft key to set up the conference.

Call transfer

Attended transfer:
1.Press XFER soft key during the active conversation, the call is put on hold.
2.Dial the second telephone number.
3.When the call is answered, then press XFER soft key to complete the operation.

Blind transfer:
1.Press XFER soft key during the active conversation, the call will be on hold.
2.Then enter the 2nd telephone number and press XFER soft key.

Call forward

1.Press Menu > 2 Features > 1 Call Forward.
2.Select the line, the type of forward, enter the destination number and status and Save.

Call Mute

1.Press to Mute the microphone during the call.
2.Press again to un-mute the conversation.

Call list

1.Press History soft key or Menu > 6 Call Logs > 1 Local Call Logs
2.Scroll through the list using for Prev. or Next soft or
3.To dial an entry, press Dial soft key or pickup handset or press or step on the foot switch.

Phonebook

Access phonebook:
1.Press Dir soft key.
2.Select Contacts.
3.To dial an entry, press Dial soft key or press or step on the foot switch.

Add new entry:
1.Press Dir soft key > 1 Contacts> Press Add.
2.Enter name and number and press Save soft key.

Redial

1.Press Redial soft key, select the desired call and press Dial soft key or press , or step on the foot switch.

Do not disturb

1.Press DND soft key, or Menu > 2 Features > 5 DND.
2.Select the Mode and Type, and press Save soft key.

Voice mail

1.To access your voice mailbox, press or Menu > 4 Applications > 3 Voice Message, number of messages will be indicated if provided by your server or pbx.
2.Select the line and press Dial to call.

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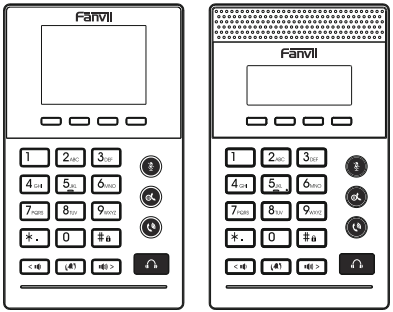
V1.1



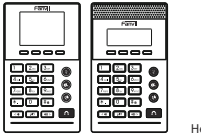
X2P X2C/X2CP

X2P / X2C / X2CP
Quick Installation Guide

Fanvil Technology Co., LTD.
www.fanvil.com

P/N:CJBA100024B0

Packaging list



X2P or X2C or X2CP

Headset bracket

Ethernet Cord

Quick Installation

Stand

Power Adapter (X2P or X2CP is Optional)

Screen icon

In headset mode	Ringer off	Keypad locked	Missed call(s)
Mute activated	Auto-answering activated	Call Forward activated	Received call
Call is on hold	Internet is disconnected	DND activated	Dialed call
Internet is connected	New VM Messages		

Keys features

Soft keys

In idle mode: ringer off
In communication mode: mute/un-mute a call

Hold key, Hold/Resume the call

Auto answer key, Enabled/disable auto answer

Headset key, Activate/deactivate Headset

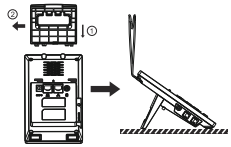
In idle mode or during ringing: increase or decrease ringer volume
In communication: increase or decrease earpiece, headset or hands-free volume
In the menu interface: Left and right navigation keys

In idle mode: Switch the ringing and the call volume status
In the menu interface: Down navigation key

Long press to lock keypad.
Enter PIN to unlock keypad (default 123)

Installation the device

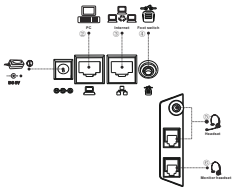
Bracket installation



Connecting to the Device

Please connect power adapter, network, PC, headset, and foot switch to the corresponding ports as described in below picture.

① Power port: connect the power adapter.
② PC port: the network port connect to the computer.
③ Network port: connecting local area network or internet.
④ Foot switch port: connecting foot switch.
⑤ Headset port: connect headset.
⑥ Monitor port: connection monitoring headset (no microphone)



Configuration

Configuration via Phone

1.Press Menu > 3 Setting > 2 Advanced Settings(Default password 123)
2.Select Network: To configure the Network Settings (DHCP/Static/PPPoE)
3.Select Accounts: To configure enable the account, fill the SIP server address, port, user name, password etc.

Configuration via Web

1.Get the IP address from the phone: Press Menu > 1 Status > 2 IP.
2.Login: Input the IP address in the web browser. The PC and phone should be in the same IP address segment(The default username and password are both 'admin'.)
3.Configure: Select network/Account etc, and fill the relevant content.

Language setting

1.Press Menu key > 3 Settings > 1 Basic Settings > 7 Language.
2.Select the desired language and press Save soft key.

Making a call

1.**Pre-dialing:** enter the phone number and press
2.**Direct dialing:** press , and enter the phone number.
3.**Headset:** enter phone number and press or vice versa.

Accepting a call

1.With a headset: or step on the foot switch.

Putting a call on hold

1.Press key or Hold soft key, caller is put on hold.
2.To retrieve the call press key or Resume soft key.
Note: with more than one active call, select desired call with the key and use the corresponding soft key to hold or resume.